



Welcome to Sakhra Almaza Hotel

Where elegance meets the shores of comfort.

Dear Guest

It is our utmost pleasure to welcome you to Sakhra Almaza Hotel. We are truly honored to have you as our guest and we hope your stay with us is nothing short of exceptional.

To ensure you have a seamless and memorable experience, we've prepared some important information about our services and facilities:

Dining Experiences

Mashrabeya Main Restaurant.

• Breakfast:	07:00 – 11:00
• Lunch:	13:00 – 15:00
• Dinner:	19:00 – 23:00

Nesma Lobby Bar & Lounge.

Serving premium alcoholic, non-alcoholic beverages & cocktails.

09:00 – Midnight and after midnight with extra charge.

À La Carte Restaurants:

- **Baia Italian Restaurant (Operational hours 09:00 – 23:00)**
 - Beverages: 09:00 – 18:00
 - Snacks: 15:00 – 17:00
 - À La Carte Lunch & Dinner (Extra charge): 12:00 – 23:00
- **Ondas Beach Bar**
 - Beverages: 09:00 – 18:00
 - À La Carte Lunch (Extra charge): 12:00 – 17:00
 - À La Carte Dinner (Extra charge): 19:00 – 23:00
- **Yume Asian Restaurant with Teppanyaki seats**
 - À La Carte Dinner (Extra charge): 19:00 – 23:00

In-Room Dining (Extra charge): Available 24 Hours

Minibar/ Snacks at the room (Extra Charge)

Resort Facilities & Services

- **Swimming Pools:** 4 for adults, 1 for children. 08:00 to sunset
- **Beach Access** 08:00 to Sunset.

Room Linen & Towels

- Bed linens will be changed upon request when the designated card is placed on your bed. Should you require more frequent linen changes, please do not hesitate to contact Housekeeping.
- Towels will be replaced if left on the bathroom floor. If you prefer to reuse your towels, simply hang them up.

Do Not Disturb / Housekeeping

- If you do **not wish to be disturbed**, please place the "**Do Not Disturb**" sign on your door.
- If you would like your room cleaned, please hang the "**Please Clean My Room**" sign outside your door before.

Beach Towels

- Beach towels are provided in your room.
- You may use them at the **beach or pool** during your stay.
- Kindly leave your used towels at the pool or beach area after use. Our staff will promptly provide you with fresh, clean towels delivered directly to your room. Should you require additional towels for the pool or beach at any time, please do not hesitate to notify us, and we will gladly accommodate your request.
- **Health Club & Spa** (at Jaz Almaza Beach):
 - Gym: 08:00 to 19:00
 - Jacuzzi: 10:00 to 19:00
 - Sauna: 15:00 to 19:00
- **Kids club** (at Jaz Almaza): 09:00 to 17:00
- **Wi-Fi Access:** Complimentary.
- **Medical Services:** Doctor on call 24/7 (*charges apply*).



Check-In / Check-Out

- **Check-In:** From 14:00
- **Check-Out:** By 12:00 noon

Should you wish to extend your stay, day-use rooms may be arranged upon availability with an additional charge. Please contact reception at least one day in advance.

Should you need any assistance during your stay, our team is always at your service.

We wish you a delightful stay filled with comfort, relaxation, and unforgettable memories.

Warmest regards,

Sakhra Almaza Hotel Management.